

## RLP Women's Golf Association Website

### Frequently Asked Questions

- 1. Q: Is there an easy way to navigate to the RLP website without typing the full name in the browser?*

A: Yes! Just add it as a "Bookmark" or "Favourite". You can also add it to the home screen of your device (see instructions at the end of this document).
- 2. Q: Why am I unable to log in? I keep getting the message that my email address is already in use.*

A: When accessing the "Members Only" areas, you only **Sign Up** ONCE. Make note of the email address and password you use. After that, always opt for **Log In**; you will be asked for your email address and password that you used when you initially Signed Up.
- 3. Q: Should I log out after each of my sessions on the RLP website?*

A: No! You can stay logged in all the time. The website will just run in your computer's background and you will be able to enter and exit without typing in your name and password. However, it is advisable to log out regularly in order to see the latest updates.
- 4. Q: Which device works best with the RLP website?*

A: It is easiest to navigate the website on a desktop or laptop computer rather than an iPad (or tablet) or smart phone. However, it does work on all devices.
- 5. Q: When I click on "Remember Me", it doesn't! I still have to enter my information each time.*

A: "Remember Me" only works if you have not disabled Cookies. If you're not sure how to check, Google it!

#### **How to Add Websites to the Home Screen on Any Smartphone or Tablet:**

Launch Chrome for android and open the website or webpage you want to pin to your home screen. Tap the menu button and tap Add to home screen. You'll be able to enter a name for the shortcut and then Chrome will add it to your home screen. The icon will appear on your home screen like any other app shortcut or widget, so you can drag it around and put it wherever you like. Chrome for Android loads the website as a "web app" when you tap the icon, so it will get its own entry in the app switcher and won't have any browser interface getting in the way. Other popular Android browsers also offer this feature. For example, Firefox for Android can do this if you tap the menu button, tap the Page option and tap Add to home screen.

### **iPhone, iPad and Pod Touch**

Launch the Safari browser on Apple's IOS and navigate to the website or webpage you want to add to your home screen. Tap the Share button on the browser's toolbar – that's the rectangle with the arrow pointing upward. It's on the bar at the top of the screen on an iPad and on the bar at the bottom of the screen on the iPhone or iPod Touch. Tap the Add to Home Screen icon in the Share menu. You'll be prompted to name the shortcut before tapping the Add button. The shortcut can be dragged around and placed anywhere including in an app folder – just like a regular icon. (To create app folders on IOS, touch and drag the app's icon onto another app's icon and hold it there for a moment). When you tap the icon, it will load the website in a regular tab inside the Safari browser app. Other browsers, like Chrome for IOS don't offer this feature. Due to the limitation in Apple's IOS, only Apple's own Safari browser is allowed to do this.